



Arkansas and Platte River Raft Guide Job Description – Summer 2017

*cityWILD is seeking river **two head guides** to join our team this summer. These seasonal positions will include guiding raft trips on the Arkansas River in the Buena Vista/Salida area, primarily in Browns Canyon **OR** on the S. Platte River through Denver. Head guides will run ½-day, full-day, and overnight whitewater rafting trips. Head guides are members of a dynamic organization which emphasizes quality, inclusiveness, customer service, and teamwork. When working for cityWILD, you also know that your work is benefitting a great cause as all proceeds help support the organization's work with marginalized youth.*

Qualifications, Requirements and Experience:

- Has record to prove Colorado raft guide training OR completed a “Out of state trained guide form” <https://cpw.state.co.us/Documents/Boating/OutOfStateTrainedGuideForm.pdf>
- Proficient in class III rapids
- Completing a check-out run will be required if you have not commercially guided the Arkansas River before. **Check-out runs and trainings are not paid.**
- Provide record of at least 500 river miles (minimum 250 miles are commercial)
- Have current CPR and First Aid certification (state law – no online CPR/First Aid classes accepted).
- Have a clean driving record and pass a background check
- Have a phone with voicemail capabilities
- Have an approved Personal Flotation Device (PFD), a river knife, a whistle (pro purchase deals provided)

Preferred qualifications include:

- Hold trainer status with trip log proof (1500 river miles)
- Trained on oar rigs
- Experience with 15 passenger vans
- Experience pulling trailers
- Bilingual (Spanish)

Duties and Responsibilities:

- Supervises guides and ensures that safety expectations are being met
- Works with office manager to uphold operations and professionalism (Ark only)
- Mentors Jr. Guides as they learn to become guides (S. Platte only)
- Guide ½ day to overnight trips on the Arkansas River or S. Platte River
- Guide paddle and oar boats (majority of our business is paddle boats).
- Performs occasional safety boat responsibilities.
- Shops for and packs all trip food.
- Transport clients in cityWILD vehicles while pulling trailers full of rafts.
- Cleans cityWILD space; office, gear storage, changing rooms, etc.
- Packs and unpacks, cleans, and puts away all trip gear/equipment after trip.
- Fits lifejackets, wetsuits and other rental gear for guests.
- Completes and turns in incident and accident reports when necessary immediately following the incident or accident.
- Hosts a post trip meetings to address any issues from the day.
- Completes all chores on multi-day trips. Cooks meals, does dishes, leads hikes, rigs boats, etc.
- Uses Non-violent communication to solve issues with/between guides
- Treats guests in a manner that makes them feel respected, valued, liked and cared for.
- Performs safety talks for clients
- Performs other responsibilities as assigned.

Reporting: Reports to the Executive Director



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Schedule:

May 1: Trips begin on the S. Platte River
June 1-10: Guide school for new guides
Mid August: Season ends and office is winterized

We are a small operation, but you can expect 40-50 river days over the summer. Efforts will be made to give guides their requested workload and days off however, consecutive days off are not guaranteed and if guides do take days off, opportunities to make up missed work are not guaranteed. No more than one day off will be guaranteed per week, to be determined 2-7 days in advance. Special occasion days off and special needs must be arranged prior to signing contract in order to be guaranteed. Vacations are discouraged in June and July.

Pay:

- \$1500-\$2500/month depending on experience
- Day rate (based on experience) for each trip beyond 20 per month
- A 10% commission is paid on any new business that employees bring to cityWILD.

Living and Food

cityWILD does not provide living accommodations. Most Arkansas guides camp for free in the surrounding area for the summer. There are some very low cost campgrounds where many guides from other companies live together all summer. cityWILD encourages our own guides to form their own little community by living together and supporting each other. S. Platte guides do not have any legal free camping options and are encouraged to look for housing using the Denver Creative Housing Facebook page or search for temporary sublets on Craigslist.

cityWILD does not provide food to guides EXCEPT on trips where food is provided. Office manager/head guide can decide when to allow guides to take leftover food from trips.

For more information please contact:

Kevin Nicaastro
Program Director
720-475-0272

To apply, please send a resume to: raft@citywild.org

cityWILD is a committed equal opportunity employer.

While performing the duties of this job, the employee may be required to walk, sit, talk and/or hear. The employee may be required to operate objects, tools or controls, and to reach with hands and arms. The employee may be required to climb or balance, stoop, kneel, crouch, or crawl. The employee must occasionally lift and/or move up to 30 pounds. The employee must be able to swim proficiently and withstand both cold and hot weather with fluctuating temperatures. Specific vision abilities required on this job include close vision and the ability to focus.